

Get Started

All you need to know to get going.

htc one® (M8)



Welcome!

Thanks for choosing Sprint. This booklet helps you get started with your Sprint Spark™ and HD Voice capable* HTC One® (M8).

ReadyNow – For more help in getting up and running with your new phone, take advantage of exclusive **Ready Now** resources at **sprint.com/readynow**. You can even schedule a one-on-one appointment at a Sprint Store near you.

For ongoing support and resources, visit **sprint.com/support**. There, you'll find guides, tutorials, and more to help you get the most out of your phone.

Note: Available applications and services are subject to change at any time.

* The Sprint Spark enhanced LTE network and HD Voice capability are available in select markets. Visit sprint.com/coverage for more information.

Using This Guide

This Get Started guide is designed to help you set up and use your new HTC One (M8). It's divided into four sections to help you find the information you need quickly and easily.

- **Get Ready** – page 5 – Find out what you need to do before you use your phone the first time, including charging the battery and activating Sprint service on your phone.
- **Android Basics** – page 8 – Learn some basics about how to move around on your phone, use the Home screen, and enter text. If you're familiar with Android™ phones, you can probably skip these pages (although a refresher course never hurt anyone).
- **Use Your Phone** – page 12 – Take advantage of your phone's features and Sprint services, from the basics (making calls) to the more advanced (using Google Play™, Wi-Fi®, and more).
- **Tools & Resources** – page 31 – Find useful tips for your phone and discover resources and other helpful Sprint information. For additional information including the full **User Guide**, videos, tutorials, and community forums, visit sprint.com/support.

Your HTC One (M8)



Get Your Phone Ready

Before you start: Visit sprint.com/readynow to learn about transferring contacts, calendars, and more from your old phone.

Charge the Battery

1. Insert the small end of the USB cable into the charger/accessory jack on the bottom of your phone.
2. Insert the larger end of the USB cable into the AC adapter.
3. Plug the AC adapter into an electrical outlet.

Note: Charging may take up to three hours.

Turn the Phone On

- ▶ Press and hold the **Power** button to turn your phone on.

Turn the Screen On and Off

- To quickly turn the display screen off, press the **Power** button on top of the phone.
- To turn the screen on, press the **Power** button.

Unlock the Screen

- Swipe up to unlock the screen, swipe right to go directly to HTC BlinkFeed™, or swipe left to go to the Home widget panel.
- You can also press and hold the lock icon, and then drag it up, right, or left.

Turn the Phone Off

- ▶ Press and hold the **Power** button on top of the phone and then touch **Power off** to turn the phone off.

Activate Your Phone

Activate Your Phone



If you purchased your phone at a **Sprint Store**, it is probably activated and ready to use.



If you received your phone in the mail, and it is a **new Sprint account** or a **new phone number**, your phone is designed to activate automatically when you first turn it on. You will see a **Hands Free Activation** screen at startup. When it's finished, touch **OK** to continue. To confirm your activation, make a phone call.



If you received your phone in the mail and it is going to be activated on an existing number (you're swapping phones), go to sprint.com/activate and follow the instructions. When you have finished, make a phone call to confirm your activation.

If your phone is still not activated, visit sprint.com/support for assistance. If you do not have access to the Internet, call Sprint Customer Service at **1-888-211-4727** from another phone.

Setup Application

Complete the Setup Application

1. Touch **START** to begin. Touch **NEXT** or **SKIP** to skip any of the screens.

- **Connect to Wi-Fi.** Connect to a network.
- **Got Google?** Sign in to your Google® Account.
- **Fast and easy setup.** Use the HTC Get Started service to set up your new phone from your computer.
- **Get content from an old phone.** Transfer content from an old phone to your HTC One (M8). Choose **Get content from old phone** and touch **NEXT**.

Or select **Restore from HTC Backup**, and touch **NEXT**.

- **Accounts & sync.** Set up your email and social network accounts.


- **Personalize & secure.** Give your new phone a name or set up a screen lock to help secure your phone.
 - **HTC Backup.** This screen shows what you've backed up to your online storage.
 - **Tell HTC & location services.** Choose whether to allow HTC to collect anonymous data in the background about how you use your phone.
2. Touch **FINISH**.

Note: You do not need to sign up for a Google Account to use your phone; however, to download content from the Google Play Store app, you must link your phone to a Google Account.

Android Basics: Your Home Screen


Display Your Home Screen

Your phone's Home screen extends horizontally up to six panels.



- To display the main Home screen, touch  from any screen.
- To view additional panels, swipe the screen left.
- To add more panels (up to five total), touch and hold a Home screen panel and then touch **Manage home screen pages** > **+**.

Notifications Panel

When you see a notification icon on the left side of the status bar, drag the status bar down to display the Notifications panel. Touch a notification to open the related application, such as **Messages**, **Call History**, or **Calendar**.

To close the panel, drag the bottom bar up or just touch .

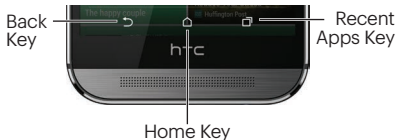
Add Items to a Home Screen Panel

1. Swipe the main Home screen left to display an additional panel.
2. Touch and hold the screen and select **Add apps and widgets**.
3. Touch  to select the type of content you want to add. You will see thumbnails of the current Home screen panels and a menu of items you can add.
4. Touch and hold an item and drag it to the desired thumbnail at the top of the screen.
5. Touch the thumbnail to display the panel or touch  to return to the main Home screen.

Keys and Icons

Keys

Just below the touchscreen, you'll find three static key icons that let you do most of your navigating around the phone.



- **Back Key** (↶) – Touch to return to the previous screen view.
- **Home Key** (🏠) – Touch to return to the main Home screen.
- **Recent Apps Key** (🗄️) – Touch to view your recently-accessed apps list.

Open Apps

- If an app is on one of your Home screen panels or is in the Launch bar, just touch it to open it.
- If an app is not available from your Home screen, touch 🏠 (if you're not already on the Home screen), touch 🗄️ to display the app list, and then touch the app icon. You may have to swipe up or down through the list.

Note: To manage your app list, touch 🗄️ and select an option from the drop-down menu (Rearrange apps, Hide/unhide apps, Manage apps, and Grid size).

Enter Text

Your Onscreen Keyboards

Your phone comes loaded with two keyboards: **HTC Sense® Input** keyboard (default) and **Swype®**. When you select a field that requires text or numbers, an onscreen keyboard will appear. (If you don't see the keyboard when, for instance, you're entering contact information, just touch the field you're working on to bring it up.) The phone's onscreen keyboards can be used in either portrait or landscape mode.

Note: To switch between keyboard types while a keyboard is displayed, drag the notifications bar down from the top of the screen, touch **Choose input method**, and then touch the method you want to use.

Typing with HTC Sense Input

Entering text using the traditional HTC Sense Input keyboard is easy: just touch the letters to type the words.

1. From a screen where you can enter text, touch the input field to reveal the onscreen keyboard.
2. If needed, select a text mode option: **ABC** to enter alphabetic characters or **12#** to enter numbers or symbols.
3. Touch the corresponding onscreen keys to begin typing.
 - If you make a mistake, touch **←** to erase.

Note: With HTC Sense Input, you can also enter text by sliding your finger continuously over the keyboard. Select the **Trace keyboard** option in the keyboard settings to enable this option.

Enter Text

Using Swype to Enter Text

Swype lets you enter words by tracing over the letters in a single motion.

1. Touch an onscreen character, and then, while maintaining your finger onscreen, drag to the next character in the desired word.
2. Repeat this process until the desired characters have been drawn over. Select from an onscreen list of possible word matches (if prompted). This occurs if your current action has generated more than one possible word match.

Your Keyboard Settings

You can customize your onscreen keyboard settings to suit your needs.

- ▶ Touch  >  > **Settings** > **Language and keyboard**, and then tap a keyboard option (**HTC Sense Input** or **Swype**).





Different keyboards will provide different options. The HTC Sense Input menu may include options such as:

- Keyboard selection
- Sound feedback
- Vibration feedback
- Arrow keys
- Trace keyboard
- Advanced (Calibration and Word prediction)
- Personal dictionary

Use Your Phone: Voicemail

Set Up Your Voicemail

All unanswered calls are automatically transferred to your voicemail, even if your phone is in use or turned off. You should set up your voicemail and personal greeting as soon as your phone is activated:


1. Touch  >  to display the phone dialpad, and then touch and hold  .
2. Follow the voice prompts to create your password and record your name and greeting.


Sprint strongly recommends setting a voicemail password.

Retrieve Your Voicemail

- ▶ Touch  >  and then touch and hold  .




From any other phone:

1. Dial your wireless phone number.
2. When your voicemail answers, press .

Note: You can also set up and access your voicemail using the Visual Voicemail app. Touch  > **HTC** > **Voicemail** and follow the prompts to set up and access your voicemail.



Calls

Make a Phone Call

1. Touch  >  to display the phone keypad.
2. Touch the digits of the number you want to call on the keypad. Touch  to delete one or more digits.
3. As you enter digits, the top matching contact will display. Touch the name to call it.

Note: If there is more than one match, you'll see a number (such as "8 matches") below the top match. Touch the number to see additional matches, and then touch a name to call it.




4. Touch **CALL** to place the call.

Tip: If you want to enter numbers easier, touch  > **Large dial pad**. To return to Smart dial mode with matches, touch  > **Standard dial pad**.

Answer an Incoming Call

- ▶ Whether the display is active or locked, touch **ANSWER**.

Note: While on a call and holding the phone near your face to speak, the touchscreen automatically turns off to avoid accidental screen presses. When you move the phone away from your face, the touchscreen automatically turns back on.



- Touch  to mute the microphone. Touch  to unmute the microphone.
- Touch  to route the phone's audio through the speakers.

Warning: Because of higher volume levels, do not place the phone near your ear during speakerphone use.

People



Your phone's People application lets you access and manage contacts from a variety of sources, including Gmail™, Exchange, Facebook, contacts synced from your computer, and contacts you've entered manually.

View Contacts

1. Touch  >  > **People**.
2. Scroll through the list to view your contacts, or touch **Q** and enter a contact's name to go directly to it.




Tip: You can also access People through the Phone app. Touch  >  and then swipe to the PEOPLE tab.

Save a Phone Number

1. Touch  > .
2. Enter a number using the keypad and then touch **Save to People**.
3. Touch **Create new contact** or **Save to existing contact**.
4. If prompted, select a contact type, enter a name and any other additional information, and then touch **SAVE**.




People

Add a New Contact

1. Touch  >  > **People** > **+**.
2. Add as much or as little information as you want.
 - To add information in a field, touch the field to display the onscreen keyboard.
 - To assign a number type (such as Home, Mobile, Work, etc.), touch the label next to the number field.
 - To assign a picture, touch , select a photo source (Gallery or Camera), and touch or take a picture.
3. Touch **SAVE** when you're finished.

Note: If you have contacts associated with your Gmail Account, they are automatically synced with your phone.

Edit Contacts

1. Touch  >  > **People**.
2. Touch a contact to open it, and then touch  > **Edit contact**.
 - Touch a field to add or edit information.
3. Touch **SAVE** when you're finished.






Note: To delete a contact from your contacts list, touch  > **Delete contacts**.

Sync Contacts

When you change one of your contacts that syncs with your social networking account, your phone automatically updates the account. Also, your phone updates your People and social networking accounts whenever you change a friend in your social networking accounts.

Messages

Send a Message

1. Touch  >  > .
2. Enter a contact name or mobile number in the **To** field.
3. Tap the **Add text** box and type your message.
4. Touch  and then attach a photo, video, or audio to your message.
5. When you are finished, touch .



Note: For information on taking pictures and recording videos with your phone, see “Camera & Camcorder” on page 23.

Access Messages

View all your text and multimedia messages in one place.

- ▶ Touch  > .

Read and Reply to Messages

- ▶ Touch  > .
- To open a message, touch it.
- To reply to a text or multimedia message, open it and enter your reply in the text box at the bottom.
- To forward a text message, touch a message conversation, touch the message (do not touch a link or a phone number) you want to forward, and then touch **Forward**.

Be a hero. Don't drive distracted.

sprint.com/focusondriving





Focus on driving

Email Setup

You can link multiple email accounts to your HTC One (M8), including Exchange ActiveSync accounts. You can set up email accounts through the setup application or directly through the settings menu or email application.

Set Up a Gmail Account

You likely signed into your Gmail Account when you first turned your phone on. If not, you can add it or another account at any time.


1. Touch  >  > **Google**.
2. Touch **Gmail**.
3. Follow the instructions to set up or sign in to a Gmail Account.

Note: Although you need a Gmail Account to use certain features such as Google Play, you do not have to use Gmail as the default email account for your phone.

Note: When setting up a new Google Account, you will be prompted to add a secondary email address. Enter a second Gmail address or any other email address from which you currently send and receive email. This address is used to authenticate your account should you ever encounter problems or forget your password. It is strongly encouraged for Android users so you can regain access to Google services and purchases on your phone.

Email Setup



Set Up an Email Account

1. Touch  >  > **Mail**.
2. Touch either **Yahoo Mail**, **Outlook.com**, or **Other (POP3/IMAP)**.
3. Follow the instructions to sign in to your email account.
 - If you're adding an account from a common email provider, such as Outlook.com or Yahoo!® Mail, enter your email address and password and touch **NEXT**. Your email should be set up automatically.
 - Enter the **Account name** and **Your name** and touch **FINISH SETUP**.

Note: Follow the instructions to provide the required information.




Set Up an Exchange ActiveSync Account

Before setting up Microsoft® Exchange ActiveSync® work email accounts, contact your IT administrator for account sign-in requirements.






1. Touch  >  > **Mail**.
2. Touch **Microsoft Exchange ActiveSync**.
3. Enter the Exchange server account details and then touch **NEXT**.
 - Contact your Exchange Server administrator for required sign-in information.
4. Select the type of information you want to synchronize and touch **FINISH SETUP**.

Using Email



Access Email Messages

1. Touch  >  > **Mail**.
2. Touch  and select an account view.
3. Touch the message you want to view.






Send an Email Message

1. Touch  >  > **Mail**.
 - Select the email account you want to use.
2. Touch .
3. Enter an email address or contact name.
4. Enter a subject and a message.
 - To add attachments, touch  and select an attachment.
5. Touch  to send the message.

Access Gmail Messages

1. Touch  >  > **Google** > **Gmail**.
2. Touch **Inbox** and select an account view.
3. Touch the message you want to view.




Send a Gmail Message

1. Touch  >  > **Google** > **Gmail**.
2. Touch .
3. Enter an email address or contact name.
4. Enter a subject and a message.
 - To add attachments, touch  > **Attach file** and select an attachment.
5. Touch  to send the message.

Wi-Fi

Connect to a Wi-Fi Network




When you're in range of an available Wi-Fi network you can use your phone's Wi-Fi feature to access the Internet and other data services.

1. Touch  >  > **Settings**.
 2. Touch the **ON/OFF** switch next to Wi-Fi.
 3. Touch **Wi-Fi** to display a list of available networks.
 4. Touch a Wi-Fi network to connect. If necessary, enter the security key and touch **CONNECT**.
 - When you're connected to a Wi-Fi network, you'll see the Wi-Fi icon () in the status bar.
- Note:** When you're not using Wi-Fi, touch the **ON/OFF** switch next to Wi-Fi on the phone settings to extend battery life.

Web

Find sports scores, news, and weather. Shop online. Your phone's built-in browser lets you surf the Web just the way you want to.

Go Online





- ▶ Touch  > .
- To go to a specific website, touch the address bar and enter the Web address.
- To access and manage bookmarks, touch  and touch **Bookmarks** in the browser options menu.

Note: Additional browser options, such as Google Chrome™, may also be available on your phone.

Google Play and Google Mobile Services










Google Play is the place to go to find new apps, games, movies, and more for your phone.

Download Apps and Games

1. Tap  >  > **Play Store** .
2. The first time you visit the Google Play Store app, tap **Accept** to accept the Terms of Service.
3. Browse through featured apps and games, or tap  at the top of the app to start a search.
4. Tap an item to read a description and reviews.
5. Tap **INSTALL** (for free apps) or the price (for paid apps) and follow the onscreen prompts.

Note: You must have a Google Account set up on your phone to purchase and download apps from Google Play.



Google Mobile Services

- **Gmail** – The Google mail service. Your Gmail account lets you access many Google-related services as well as Google Play.
- **Google+™ Hangouts™** – Google's instant messaging service. Tap  >  > **Google** > **Hangouts**  to begin using the service.
- **Google Maps™** – The Google location program. Tap  >  > **Maps**  to begin using this service.
- **YouTube™** – View and share videos. Tap  >  > **Media** > **YouTube**  to browse through and view available videos. Sign in with your Google Account to upload your own videos.

Social Networking: Facebook and More

If you didn't set up your favorite social media applications using the setup application (see "Complete the Setup Application" on page 7), you can do it from the all apps menu.


Set Up Social Networking Accounts

1. Touch  > .
2. Select a type (such as **Facebook** or **Twitter**), and then follow the instructions to complete setup.

Access Your Social Networking Accounts from the Home Screen

Stay in touch with friends or get the latest about your interests right on HTC BlinkFeed.




- Touch a tile to view more details or to comment on a post or status update.
- Scroll to the top and pull down on the screen to manually refresh the stream.

Tip: If HTC BlinkFeed is set as the main screen, you can touch  or touch the status bar to scroll to the top.






- Swipe right to open the slideout menu. Select **Highlights** to see other contents such as upcoming events, frequently-viewed photos in Gallery, and more.

Camera & Camcorder


Take a Picture

1. Touch  > .
2. Touch  to take the picture.



Record a Video

1. Touch  > .
2. Touch  to switch to Video mode.
3. Frame your subject in the screen.
4. Touch  to begin recording. Touch  to stop.



Camera Settings

- Slide two fingers together or apart on the screen to zoom in or out.
- To switch between front (self) camera and main (back) camera, pull the screen from the top or bottom (in landscape view) or from the right or left (in portrait view).
- While in camera or video mode, touch  for additional settings options.

View Pictures and Videos




1. Touch  >  > **Gallery**.
2. Select **TIMELINE**, **ALBUMS**, or **LOCATION**.
 - Touch a picture to display it full size.
 - Touch the play  and pause  icons to control video playback.

Share Pictures and Videos

1. Touch  >  > **Gallery**.
 2. Slide to an album to display the thumbnails.
 3. Touch and hold a thumbnail and then touch **Share**.
 4. Choose a share method, such as **Facebook**, **Messages**, **Mail**, **Bluetooth**[®], or others.
 5. Follow the prompts to complete your share.
- See the full **User Guide** at sprint.com/support for more information including details on Zoe camera and Zoe[™], a new way to capture and share moments.

Bluetooth

Pair and Connect with a Bluetooth Device

1. Touch  >  > **Settings** > **Bluetooth**.
 - If Bluetooth is not turned on, touch the **Bluetooth** switch to turn it on.
2. Select an available device and follow the prompts to pair the devices. You may be required to enter a passcode (often 0000) to complete pairing.
3. Once you're paired, your connection should launch. You'll see  in the status bar.

Share Contacts, Files, or Pictures Using Bluetooth


1. Open the application containing the file you want to share (for example, touch  >  > **Gallery**).
2. Locate the file you want to share.
 - You can send pictures and videos directly from the camera or from Gallery as well as events, contacts, and files from Calendar, People, Music, and Voice Recorder. Not all devices will be able to receive all file types.
3. Touch and hold the file and select  (or **Share, Share via**) > **Bluetooth**.
4. Touch the name of the device to which you're sending the file. (If prompted, touch **OK** to turn Bluetooth on.)

Sprint Hotspot

Share your Sprint data connection with other Wi-Fi-capable devices using your HTC One (M8) as a mobile hotspot.

Set Up and Activate Your Sprint Hotspot

Note: Risks, including risks to your data and personal information, can be associated with connecting to the public Internet. Your phone allows you to create a mobile hotspot. It is recommended that you use a password or other possible steps to protect against unauthorized access.





1. Drag the notifications bar down and touch  > **SETTINGS** > **More** > **Mobile network sharing** and turn Mobile Hotspot to **ON**.
2. Enter your hotspot settings.
 - **Hotspot Name** – Enter a unique name for your hotspot.
 - **Password** – Enter a suitable password for your hotspot.
3. Touch **DONE**.

Connect a Device to the Mobile Hotspot

1. Enable Wi-Fi on your device (for example, a laptop computer).
2. Select the name for your mobile hotspot and enter the password if prompted.
3. When “Connected” appears on your phone, launch your Web browser to confirm you have an Internet connection.

Music

Open Your Music Player

1. Touch  >  > **Media** > **Music** .
2. Scroll left or right to select the music category.
 - Music is sorted by recently played, artists, albums, songs, and playlists. Touch the song or playlist you want to play. Touch  > **Play all** to randomly play all songs.

Note: You will need to load music onto your phone before you can listen to your music. See “Getting Music.”

Note: Your phone includes additional music playing options, including Google Play Music (Play Music) and Sprint Music Plus.

Getting Music

Before you can listen to your music, you need to load songs into your phone. Here's one way to do it:

1. Use the supplied USB cable to connect your phone to an available USB port on your computer.
2. On your computer, locate your phone and open the phone storage.
3. Copy music files from your computer to the music folder and then disconnect the phone from the computer.



Note: You can also install and use HTC Sync Manager on your computer to transfer music, pictures, and other files.

Sprint Applications

Access additional exclusive Sprint features right from your phone.






Sprint Zone

Enhance your Sprint experience. The free Sprint Zone application makes it a snap to manage your account, get tips and tricks for your phone, find recommended apps, and more.

1. Touch  >  > **HTC** > **Sprint Zone**.
 - If prompted, touch **OK** to install the app.
2. From the Sprint Zone Web page, scroll up or down and tap an item to check your account, read the latest news about your phone, load an application, and more.

NASCAR® Raceview Mobile ‘13

Keep up to date with your favorite drivers and all the news and live feeds from the world of NASCAR.

1. Touch  >  > **Play Store**  > **APPS** and search for “nascar.”
2. Touch **NASCAR RACEVIEW MOBILE ‘13** and touch **INSTALL** to download and install the app.
3. After installing, touch  >  > **RaceView** to launch the app.




Tip: For additional Sprint applications and features, search for them on the Google Play Store home page.

Sprint Applications




Scout™

Scout by Telenav® is a daily personal navigator that helps you get where you're going. It lets you see and hear turn-by-turn directions and it can provide important, personalized information about traffic and alternate routes.

Get Scout

1. Touch  >  > **Play Store**  > **APPS** and search for "scout."
2. Touch **Scout GPS Navigation & Traffic** and touch **INSTALL** to download and install the app.

Use Scout

1. Touch  >  > **Scout** .
2. Follow the onscreen instructions to access, launch, and use the app.

Note: Before using any navigation programs, make sure your phone is set to allow location detection, and then select which sources you want to use.

- Touch  >  > **Settings** > **Location** and turn the switch to **ON**.

Note: Available Sprint applications and services are subject to change.

Sprint Worldwide Wireless Service

With Sprint WorldwideSM Wireless Service, you can make and receive calls, check your email and browse the Web wherever you travel within Sprint's international roaming coverage area.

Activate Sprint Worldwide Service

Before using your phone in global roaming mode, you must activate Sprint Worldwide Service. You can do this online or over the phone.

Activating Online:

- ▶ Chat with or email an international support rep by visiting sprint.com/international. Click **Traveling internationally** under International Services, and then click the **Chat with us** or **Email us** link.

Activating Over the Phone

- ▶ Call Sprint Worldwide Customer support at **1-888-226-7212**.

International Data Roaming

To use Sprint Worldwide Data Services, you will need to have these services activated on your account.


- ▶ To activate, call Sprint Worldwide Customer Support at **1-888-226-7212**.

Note: Prior to using your Sprint Worldwide GSM/UMTS Data Services, you must establish and utilize your CDMA data services domestically on the Sprint Network.

Sprint Worldwide Wireless Service

Turn on Global Roaming Mode

To roam globally, make sure your phone's global roaming options are set.

1. Drag the notifications bar down and touch  > **MOBILE DATA** > **Network mode** > **Automatic**.
2. From Mobile network settings, touch the checkbox for **International Voice**.
3. With International Voice selected, touch the checkbox for **International Data**.


Getting Help

Please call the following numbers if you need assistance with Sprint Worldwide service.

While in the United States:

- Call **1-888-226-7212**.

While traveling outside the United States:



- In GSM mode: touch  and then dial **1-817-698-4199**.
- In CDMA mode: enter the international access code and then dial **1-817-698-4199**.

For more information about international roaming, visit sprint.com/international.

Tools & Resources: Settings

Explore ways to customize your phone, set permissions, update your phone, and more in the Settings menu.

Accessing Settings

1. Touch  >  > **Settings**.
2. Select the settings category you want to change. Touch the **ON/OFF** switches to enable or disable a setting.

Categories include:


- Airplane mode
- Wi-Fi
- Bluetooth
- Mobile data
- Media output
- More
- Personalize
- Accounts & sync
- Location
- Security
- Accessibility
- Backup & reset
- Get content from another phone
- Display, gestures & buttons
- HTC BoomSound™
- Music Channel
- Sound
- Call
- Apps
- Storage
- Power
- Language & keyboard
- Date & time
- Printing
- Activate this device
- System updates
- About

For detailed information about settings, please see the **User Guide** at sprint.com/support.

Battery-Saving Tips



Use Power Saver Mode

Turning power saver mode on helps increase battery life by reducing the usage of phone features that drain the battery such as the CPU and display.

1. Slide the Notifications panel and touch .
2. Tap the **POWER SAVER** tile to turn power saver on or off.

Tip: To control which features power saver optimizes, before turning power saver on, turn power saver off and check or uncheck features as desired.

Manage the Display Brightness and Screen Timeout







- ▶ Touch  >  > **Settings** > **Display, gestures & buttons** > **Brightness** or **Screen timeout** to modify your settings.

Manage Your Account

Online: www.sprint.com

- Make a payment, see your bills, enroll in online billing.
- Check minute usage and account balance.
- See or modify the details of your Sprint service plan.
- Get detailed instructions and download content.

From Your Sprint Phone

- Touch  >  * 4 GHI CALL to check minute usage and account balance.
- Touch  >  * 3 DEF CALL to make a payment.
- Touch  >  * 2 ABC CALL to access a summary of your Sprint service plan or get answers to other questions.




From Any Other Phone



- Sprint Customer Service:
Dial **1-888-211-4727**
- Business Customer Service:
Dial **1-888-788-4727**

Resources

Resources For Your Phone

- This **Get Started Guide** to get you up and running.
- **Ready Now** – Visit sprint.com/readynow for additional help to get started on your new phone. You'll find more information on basic setup, activation, maximizing your phone's performance, and personalization. Plus, you can even schedule a personalized one-on-one Ready Now appointment at a Sprint Store near you.
- **Online Support** – For ongoing help over the life of your phone, visit sprint.com/support to find videos, tutorials, troubleshooting tips, and the complete **User Guide** for your HTC One (M8).

- **Community** – Visit community.sprint.com to join the discussion about all things Sprint. Here people help each other make the most of their wireless services with tips, forums, blogs, and the latest news.
- **On Your Phone** – Touch  >  > **HTC** > **Sprint Zone**  to access account services, Sprint news, phone information, suggested applications, troubleshooting, and more.

You can also access your user guide on-the-go. Touch  >  > **HTC** > **HTC Mobile Guide**.

Sustainability

At Sprint, environmental responsibility is more than talk. To find out just what we've been up to, use your phone to scan the QR Code® below or visit sprint.com/green for more information.



To scan the code, download and install a QR Code reader from the Google Play Store app, launch the reader, and aim your phone's camera at the image.



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Feedback



We are interested in your initial impressions of this new Sprint phone.

Within two weeks of your purchase, please go to <http://labs.sprint.com/sprintphonesurvey> to complete a brief survey. Your feedback will help us provide the wireless features and services you want most.

Thank you for choosing Sprint.

The services described in this guide may require a subscription to a service plan and/or may incur additional charges. Not all services will work on all phones. Sprint coverage is not available in all markets. See sprint.com/coverage for more details.

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Important Privacy Message. This phone is capable of determining its/your geographical location. To set controls for access and use of your location information by others, touch  >  > **Settings > Location**, and then select your location options from the list. Follow any applicable prompts. These settings for the use of location information can be turned on and off. For some applications and services you select, a phone must be turned on and set to allow collection of location information in order to function.

Please be advised that if you use a third-party application, the application may collect your personal information or require Sprint to disclose your customer information, including location information (when applicable), to the application provider or some other third party. Sprint's policies do not apply to these third-party applications. Please carefully review the application's terms of use and/or the application provider's policies for more information about how the application will collect, access, use or disclose your information before using a third-party application. Terms of use and other policies usually are available on the application provider's website.

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